

I.T.W. SPAIN Division Fasteners develops an integrated management system based on ISO 9001, IATF 16949, ISO 14001, ISO 45001 and ISO 50001 to help achieve the goal of maintaining a leading position in the plastic manufacturing industry for the automotive and trimming components market.

The principles on which the quality management system and the integrated management system of environment, energy and occupational health and safety rely are:

**LEADERSHIP**

Our proactive attitude in the field of integrated management helps to achieve the goal of maintaining a leading position in the plastic manufacturing industry.

**CUSTOMER SATISFACTION**

I.T.W. SPAIN Division Fasteners establishes a basic philosophy to understand the present and future needs of our customers in order to define and satisfy their requirements. Striving to exceed their expectations in all the relationship phases with him, from the commercial activity to invoicing, including rules and current legislation. Provide sufficient flexibility to adapt to the dynamic, changing and competitive environment.

**CONTINUOUS IMPROVEMENT**

Continuous improvement is a permanent objective of ITW SPAIN Division Fasteners to increase the performance of the organization, increasing and strengthening innovation. We take effective decisions based on the determination, compilation, and analysis of appropriate data and information. The 80/20 rule helps set priorities on which specify resources. Improvement actions must be directed to prevention rather than correction. Procedures for evaluating performance and associated indicators are implanted in order to achieve the continuous improvement of the integrated management system.

**LEGISLATION**

We are committed to meeting the requirements of the current applicable legislation and other undersigned requirements surpassing, whenever possible, these legal requirements.

**ENVIRONMENT**

I.T.W. SPAIN Division Fasteners carries out and promotes the responsible management of all activities, products and processes with an absolute respect for the environment and the prevention of pollution, ensuring the quality for the satisfaction of the customer needs, considering all the stages of the product life and processes, from its conception, initial design, manufacturing, and distribution until its final use.

**OCCUPATIONAL HEALTH & SAFETY**

I.T.W. SPAIN Division Fasteners is committed to eliminating or reducing occupational-related risks, protecting the health and safety of workers and adjusting their job position to their needs.

**ENERGETIC EFFICIENCY**

Strategies are established to reduce the impact of our activities on our energy consumption and making a good use of the energy, taking as a priority the reduction at origin, which permits to save resources.

**SUPPLIERS**

I.T.W. SPAIN Division Fasteners establishes beneficial relationships with its suppliers. The quality of the materials that are bought determines the quality of the products that are produced and therefore we promote the development of our suppliers' management system.

**COMMUNICATION**

I.T.W. SPAIN ensures an effective and fluent communication with all the interested parts by establishing communication channels and dialogue to permanently consider their concerns.

**EMPLOYEES COOPERATION**

I.T.W. SPAIN Division Fasteners is aware that the people in the organization are the key to its future, therefore all activities must be developed with absolute respect for their dignity, maintaining equal professional development opportunities and maximizing all the qualities they present, evaluating their concerns, establishing a permanent dialogue with them and demanding their involvement, responsibility and self-control in their production to achieve the established objectives.

**SELFCONTROL**

Each member of the organization must take responsibility for his tasks to the corresponding level to ensure the achievement of the established objectives.

Alberto Lardiés
Operations Manager



Integrated Management Policy

MC02 (Eng)

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